



Products: Hospice Volunteer Training Series

DVD Set - Core volunteer training on 3 DVD's. 6 hours of DVD instructional training in a custom presentation power point style format. Designed for self-study, or use classroom. Easy to follow format with 16 segments.

On-Line Training Portal - For hospices that wish to offer on-line viewing of videos. On-line videos are the same content as the DVD videos, Hospices may use a combination of presentation formats.... videos on DVD & on-line as well as having the volunteer simply read the full text Manual. Content is consistent.

Manual - ENGLISH & SPANISH -- Full text Manual follows the training segments. Some volunteers like to read the Manual rather than watching/listening to the video. Some adults like to read along with the video. Offer a loaner Manual for volunteers who wish to read along. Excellent for reference and review of information on the segments. Keep one in the office as a resource.

Workbook - Competency quizzes & Reflection questions are included in the Workbook. They pull out for documentation. Key points and the volunteer's notes remain intact after removing the Quizzes & Reflection questions, making it an excellent resource for the volunteer to keep. Reflection questions are an extra tool for volunteers to further explore the information & coordinators to better understand the volunteer. Quizzes & Reflection questions (short essay) easily add 6-10 hours to the 6 hours of instructional video segments. Your logo FREE on the cover when ordering 12+ Workbooks.

Volunteer Review - 11x17 newsletter size format. Designed as a competency evaluation tool. Multiple choice, true/false and short essay questions in a professional colorful format. New edition available yearly for annual review. Answer sheet provides analysis of which topics are being missed, helpful for planning future in-services and seeing that the volunteer reviews topics that are misunderstood.

Tote Bags - Great for keeping your library loaner materials together and ready for the volunteer.

**30 Day FREE TRIAL PERIOD
Preview Set**

1 DVD Set, 1 Manual, 1 Workbook, Tote Bag,
& 1 Day On-line Training Portal KEY

We find that when most hospices review our materials, they like them! For that reason, we are willing to give you 30 days to preview our program.

To qualify, we ask for & hold your credit card information. (We also accept pre-payment with a check that can be refunded at the end of the trial) If you like our program and order more, we will complete your order & invoice you for the total order. At that point, you can use the card on file, a different card, or arrange to send a check. If you just keep the Preview Set, we will charge the card \$250 + tax + \$5 shipping *. (Unless you supply tax exemption letter)

If you wish to return the materials, please ship them at your expense. UPS & FED EX are insured. If shipping US Mail, we suggest adding insurance or delivery confirmation. If returned, no charge will be made to your credit card on file.

Please let us know your plans for keeping or returning the materials toward the end of the trial. The 30 days begins when you receive the package. We ship via FED EX ground.

*We share shipping costs to Hawaii, Alaska & US Territories.

Our Guarantee & Replacement Policy

*If for some reason a DVD does not play and you try several different players, please let us know, return it and we will replace it within the first 30 days of purchase. After 30 days we cannot guarantee the condition of the DVD - as we do not know how it has been treated. If a DVD fails to play **after** the 30 days & up to 1 year, let us know, return it and we will replace it for half off the current lowest price of our DVD's + \$5 shipping/handling.*